



Express Mail Mailing Label No. EV630987310US

PATENT
Attorney Docket No. MSC-001
(120233/156257)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Bergh *et al.* CONFIRMATION NO: 1521
SERIAL NO.: 09/575,283 GROUP NO.: 3623
FILING DATE: May 22, 2000 EXAMINER: Stimpak, Johnna
TITLE: CUSTOMER LEAD MANAGEMENT SYSTEM

Mail Stop Amendment AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

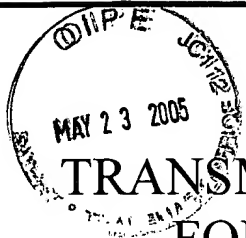
This paper is responsive to the Final Office action for the above-identified patent application, mailed from the U.S. Patent and Trademark Office on February 22, 2005.

Applicant believes no fee is needed for this paper to be entered and considered. However, please consider this a conditional petition for an extension of time and authorization to charge attorney's deposit account number 07-1700 for any fees needed for this paper to be entered and considered.

Amendments to the Claims begin on page 2 of this paper

Remarks begin on page 6 of this paper.

AT- IZW



TRANSMITTAL FORM

Application Serial Number	09/575,283
Filing Date	May 22, 2000
First Named Inventor	Bergh
Group Art Unit	3623
Examiner Name	Stimpak. Johnna
Attorney Docket No.	MSC-001
Patent No.	Not applicable
Issue Date	Not applicable

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Check Attached <input type="checkbox"/> Copy of Fee Transmittal Form <input checked="" type="checkbox"/> Amendment/Response <input type="checkbox"/> Preliminary <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Letter to Official Draftsperson including Drawings [Total Sheets ____] <input type="checkbox"/> Petition for Extension of Time <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Form PTO-1449 <input type="checkbox"/> Copies of IDS Citations <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Sequence Listing submission <input type="checkbox"/> Paper Copy/CD <input type="checkbox"/> Computer Readable Copy <input type="checkbox"/> Statement verifying identity of above	<input type="checkbox"/> Copy of Notice to File Missing Parts of Application <input type="checkbox"/> Formal Drawing(s) <input type="checkbox"/> Request For Continued Examination (RCE) Transmittal <input type="checkbox"/> Power of Attorney (Revocation of Prior Powers) <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Executed Declaration and Power of Attorney for Utility or Design Patent Application <input type="checkbox"/> Small Entity Statement <input type="checkbox"/> CD(s) for large table or computer program <input type="checkbox"/> Amendment After Allowance <input type="checkbox"/> Request for Certificate of Correction <input type="checkbox"/> Certificate of Correction (in duplicate)	<input type="checkbox"/> Notice of Appeal to Board of Patent Appeals and Interferences <input type="checkbox"/> Appeal Brief (in triplicate) <input type="checkbox"/> Status Inquiry <input checked="" type="checkbox"/> Return Receipt Postcard <input type="checkbox"/> Certificate of First Class Mailing under 37 C.F.R. 1.8 <input type="checkbox"/> Certificate of Facsimile Transmission under 37 C.F.R. 1.8 <input type="checkbox"/> Additional Enclosure(s) (please identify below)
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Respectfully submitted,

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